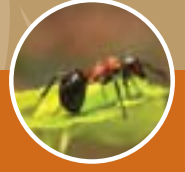




NINE CONVERSATIONS IN LEADERSHIP™

A WORLDSVIEW™ INTERVENTION



WorldsView™ Consulting partners with organisations on transformational journeys

## Catalysing Initiative through Leadership – in the Banking Industry

Nedbank

Lee Albertyn

Head of Virtual Channels

**Lee Albertyn, the Head of Virtual Channels at Nedbank, is responsible for a team of 13 people who manage self-service banking channels such as internet and cellphone banking.**

Lee and his team drive the channel strategy, manage the channel business and initiate various innovation projects, briefing the technology experts on desired outcomes and managing them.

*“Even though we are not very far into the **Nine Conversations in Leadership™** intervention, I can see the benefits of the engagements, with individuals already showing a marked change in their attitudes.”*

*“I chose to engage myself and my team in the **Nine Conversations in Leadership™** intervention because I sensed a lack of self-direction and accountability among the team members. It seemed like people were doing primarily what they were told, with little evidence of them taking any initiative or any personal ownership of the projects with which they were tasked.”*

Lee has already noticed a positive change in the approach that members of his staff have to their tasks at work and can see that they've become significantly more receptive to adopting the disciplines discussed – many of which are applicable beyond just the workplace.

*“My team members have already changed their approach as they look forward to each conversation.”*

*“We get the most value from the practical applications of the theory to which we're exposed and our facilitator, Kirsty MacFarlane, makes sure that everything we discuss is relevant to our environment and the challenges faced by the team.”*

*“The action projects that we're given to do in the workplace are all relevant and I can see that they're going to yield ongoing benefits throughout the team.”*

For organisations seeking sustainable, results-orientated leadership development, **Nine Conversations in Leadership™** is an innovative intervention that acts as a catalyst for long-term leadership development throughout the organisation.

Unlike other leadership programmes, the **Nine Conversations in Leadership™** intervention works at the levels of knowledge, values and behaviours to achieve holistic leadership growth.

### About Nedbank

Nedbank Group Limited is a bank holding company that operates as one of the four largest banking groups in South Africa through its principal banking subsidiaries, Nedbank Limited and Imperial Bank Limited, in which it has a 50,1% interest. The company's ordinary shares have been listed on the JSE Limited since 1969.

[www.nedbank.co.za](http://www.nedbank.co.za)

WorldsView™ Consulting

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